

Citizens Advice East Herts

can help if you are worried about scams

The Citizens Advice offers free, confidential, independent and impartial advice to anyone.

We work in our local area and we are mainly staffed by volunteers.

We give information and advice to people to help solve their problems.

We also work to make life better by campaigning locally and nationally on the issues that keep causing problems

Our Top Tips to Stay Safe

Discuss any important or unusual purchases with someone you trust.

Don't pay in cash for any large or unusual purchases and don't buy anything from a door to door trader.

If you get a phone call from TV Licencing, HMRC (tax office), the Police or a court it is a scam. Don't pay any money or give them information- hang up the phone.

If something doesn't feel right trust your instincts.

It is ok to say No - only scammers try to panic or rush you.

Never give anyone your PIN number for your bank account - not even your bank will ask you for this information.

We can help you stay safe from scams with practical advice and information about protecting your money and your home. If you have been scammed we can help you report it and help you prevent it from happening again. You can also use our scam checker on our website or over the telephone with one of our advisers if you are worried that something could be a scam.

**citizens
advice**

East Herts

Adviceline (Mon-Fri 10am-4pm)

03444 111 444

Message Line (anytime)

01920 459 944

citizensadviceeastherts.org.uk